

What is Lifeline?

Every person in America should have access to quality, affordable telecommunications service. The goal of “Universal Service” was codified by federal government in 1934, then reaffirmed in 1996 by the establishment of policies for the “preservation and advancement of Universal Service.”

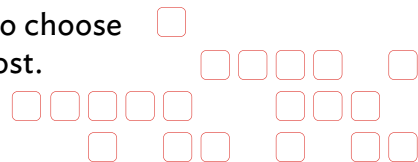
To achieve the Universal Service goal, carriers have access to a fund that is generated by contributions from the telecommunications providers in the United States. Funds are drawn to provide discounts to eligible low-income consumers to help them establish and maintain phone and Internet service.

What Discounts Are Available?

Lifeline assistance lowers the cost of basic monthly local phone service or Internet service. Eligible consumers can receive monthly discounts of up to \$13.02 on phone service and up to \$9.25 on Internet service, or a combined maximum discount for phone and Internet of \$17.02. Please visit a Nex-Tech store to see what discounts are available in your area.

Internet services must have a minimum download speed of 20 mbps and a minimum upload speed of 3 mbps.

Toll Limitation Service (TLS) support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost.



The graphic features the Nex-Tech logo at the top, which includes the text "NEX-TECH" in a bold, black, sans-serif font, with a small "SM" trademark symbol. Below the logo, the tagline "Your Broadband & Technology Company" is written in a smaller, black, sans-serif font. The word "Lifeline" is prominently displayed in a large, bold, black, sans-serif font. Below the text, there are two rounded rectangular images. The top image shows a smiling man with short brown hair talking on a white mobile phone. The bottom image shows a woman with long blonde hair sitting at a desk, looking at a laptop screen, with another person's back visible in the background. The background of the graphic is light gray with a pattern of small red squares and thin black lines.

How Do I Know Whether I Am Eligible?

An individual is eligible if he or she participates in one of the following programs:

1. Supplemental Security Income (SSI)
2. Medicaid
3. Supplemental Nutrition Assistance Program (SNAP)
4. Federal Public Housing Assistance (FPHA)
5. Veteran's Pension Benefit

USAC may require additional documentation to be uploaded during your application process.

A consumer may be eligible if his or her household income is at or below 135% of the federal poverty level. A consumer must provide **THREE CONSECUTIVE MONTHS** of bank income statements as documentation of income (statements should include all adult household members), or provide a copy of their household's tax return for the previous year.

Income-Based Eligibility

| Family Members | Maximum Annual Income |
|----------------|-----------------------|
| 1 | \$18,347 |
| 2 | \$24,719 |
| 3 | \$31,091 |
| 4 | \$37,463 |
| 5 | \$43,835 |
| 6 | \$50,207 |
| 7 | \$56,579 |
| 8 | \$62,951 |

For each additional person, add \$6,372

Self-Certification Form for Income Eligibility

The Lifeline Service Program includes income-based eligibility criteria. These criteria are based on the poverty guidelines updated periodically in the Federal Register by the U.S. Department of Health and Human Services (HHS) under authority of 42 U.S.C. §9902(2). Customers eligible under the Lifeline criteria are required to self-certify such eligibility.

You may also need a copy of:

An item to prove your identity, such as an unexpired government issued ID:

- Driver's License, passport, or state or Tribal issued ID

A copy of an item to prove your address, such as:

- An unexpired Driver's License, utility bill or a statement issued by the state, federal or Tribal authority, or
- A hand drawn document that identifies your home address by identifying the nearest cross roads (or mile markers), identifiable landmarks, and distance between the locations



How Do I Apply for Lifeline and TLS Support Discounts?

The Universal Service Administrative Company's (USAC) website contains state specific Lifeline contact information for many companies at www.lifelinesupport.org. You also may call USAC toll free at 1-855-359-4299 with any questions about Lifeline and TLS discounts.



Lifeline Access is available with Nex-Tech service in the following service areas: Abilene, Agra, Alton, Athol, Burr Oak, Collyer, Courtland, Damar, Downs, Edmond, Esbon, Galatia, Gaylord, Gove, Grainfield, Hill City, Ionia, Jennings, Kensington, Lebanon, Lenora, Logan, Long Island, Morland, Natoma, North Long Island, North Woodruff, Olmitz, Osborne, Palco, Park, Prairie View, Quinter, Republic, Rexford, Russell, Selden, Victoria, WaKeeney, Webber, Woodruff, Woodston and Zurich. Please contact us for more information.