**RE: IMPORTANT INFORMATION ABOUT YOUR NEX-TECH ACCOUNT (Business)**

CPNI is a communications industry abbreviation that stands for Customer Proprietary Network Information. CPNI refers to your telephone service, including the charges on your bill; the services you subscribe to; and your usage data and calling patterns. In short, it is your private information about your communication services.

The Federal Communications Commission (FCC) has mandated new CPNI 'must comply' rules for all telecommunications companies. The new rules are designed to safeguard your information from anyone who is not authorized to have access to your account. The new rules are effective December 8, 2007.

To comply with these new rules, there are four security measures that Nex-Tech will be implementing to ensure your information is safeguarded from unauthorized access.

1. Each time you call Nex-Tech to speak with a customer service representative regarding your account, we will be required to ask a verification question, and you will be required to provide an appropriate answer to the question to ensure we are speaking with an authorized contact on your account.
2. Once authorization has been established, we can discuss information about specific calls that you have made after you provide the date of call, length of call and call destination. If you are unable to provide specific details, we can send a copy of this information to the account address on record.
3. If you stop by any Nex-Tech office to make account inquiries, you may be required to show personal photo identification before we can discuss or release any account information.
4. You may add up to four authorized contacts by completing and returning this letter. In order to protect your information, only these authorized contacts will be allowed to make inquiries or changes to your account. Inquiries or requests from other parties, including those of a spouse, cannot be honored if they are not an authorized contact or listed on the account.

Business customers that have a dedicated account representative at Nex-Tech are exempt from these rules. However, in the instance your account representative is not in the office when you call, we want to have verification information on file so one of our Customer Service staff can assist you. Please take a few minutes to complete the questions below and return the form in the envelope provided.

Thank you for taking the time to assist in the implementation of these important security measures. Together, we will continue to keep your Nex-Tech account information safe and secure.

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Place a ✓ next to the verification question that you would like to answer when calling about your account. Please provide an answer to the question.

☐ Last 4 digits of your business Tax ID Number. Answer: __________

☐ List the name of one of the authorized contacts on the account. Answer: ________________________

☐ Account Number of your Nex-Tech account. Answer: ______________________

Please list up to four authorized contacts you would like added to your account. These authorized contacts will be allowed to make inquiries or changes to your account as long as they know the answer to the account verification question or are able to provide valid photo identification.

1. ______________________________ 3. ______________________________

2. ______________________________ 4. ______________________________

______________________________ ______________________________

Customer Signature Date

Acct# ______________________________