NEX-TECH℠

Your Broadband & Technology Company

Business Solutions

Your Trusted Technology Partner

Serving Kansas and Beyond

Delivering critical technology applications in an increasingly complex world can be a tremendous challenge for any business and every business relies on efficient, reliable and highly accurate I.T. solutions in order to compete and thrive. Nex-Tech's core foundation is built on a standard of providing the highest level of customer service, quality installation and superior support. As your trusted technology partner, our business experts will work with you to create a comprehensive plan tailored to meet your unique needs.

From cloud phone and cloud services, to data centers, managed I.T., secure networking, cyber security, security and surveillance, mobile devices, hardware, software, custom applications and desktops, we will create an employee, partner or client experience that is flawless. That's where insight comes in. Nex-Tech supports every phase of your technology life cycle as your trusted business and I.T. partner.

Steve Riat

Our qualified team is ready to assist you with your technology and support your business' future growth.

BUSINESS SOLUTIONS

Nex-Tech's Private Cloud

Securely process, manage, and store data from your home office, a client's office, or your mobile office on Nex-Tech's Private Cloud. Then, securely access this information from any place you have an Internet connection. When you work with Nex-Tech, your data is supported by the same professional staff you have come to trust for all your other business needs.

Backup and Disaster Recovery

Can you afford the fees, downtime and frustration of a data breach? With Nex-Tech as your trusted advisor and partner, you'll gain peace of mind knowing you'll never have to answer that question. Avoid costly downtime, crippling fines and fees, devastating data loss and a damaged reputation with Nex-Tech's complete data protection and recovery solution.

CLOUD

Amanda Rohleder

Olga Detrixhe

Additional Benefits of Nex-Tech's Private Cloud:

» A local, trusted partner to turn to if your business experiences any type of disaster.

» Multiple data centers supporting redundant power, cooling and connectivity for maximum availability.

» High bandwidth connections for seamless operation.

» Multiple high-speed connectivity options include VPN and Metro Ethernet.

» No upfront hardware or software capital expenditures; you pay as you go.

» Built-in disaster recovery and business continuity.

» Physical and virtual security to properly protect your data.

» Network Operations Center 24/7 monitoring.

Managed I.T.

Keeping up with the complexity of I.T. office needs can be a drain on resources, money and most importantly, time. When you engage Nex-Tech to manage your I.T., you'll gain an experienced technology partner to manage, maintain and support your entire I.T. infrastructure. We can assist with the launch of new applications, back up your data, recover lost files, guide you in purchasing the right computers and equipment, support your software and hardware, maintain network security and protect you from viruses and malicious attacks. Managed I.T. is completely scalable and can grow with your business as you do. Your 3-5 year technology plan will ensure a worry-free, complete IT solution customized to meet the exact needs of your business.

MANAGED I.T.

Tobi Boller

Technology Dashboard

Nex-Tech can find and repair potential issues before they become a problem. Technology Dashboard enables proactive network monitoring to detect issues such as viruses, network outages and equipment failures before they affect the productivity of your business.

Ticketing

I.T. and training requests can be difficult to track and manage. Nex-Tech can take requests from multiple channels and automatically convert them into organized, efficient help desk requests. This platform ensures fast customer service by identifying common issues and grouping related cases. Ticketing also allows us to analyze and track important data such as a computer that may need to be retired from your network, areas where additional training may be needed and much more.

BUSINESS SOLUTIONS

SURVEILLANCE

When you partner with Nex-Tech as your surveillance provider, you will receive 24/7 technical support, exceptional product reliability and a commitment from a solid, reliable and highly experienced company. Ensure safety in your workplace and protect your assets with a custom surveillance plan from Nex-Tech.

Nate Rohleder

Surveillance

Video surveillance can do much more than record day-to-day activities. Nex-Tech will provide complete end-to-end solutions for your business.

- Monitor your business in real-time from your computer or mobile phone.
- Record high-definition images, even in dark or low-light situations.
- Set boundaries and invisible fences with security cameras.
- Count customers entering your facility or business.
- Find scene changes, missing objects and events. Receive alerts if an important item goes missing or security is breached.
- Improve worker productivity with the presence of cameras and monitor employee job performance.
- Increase safety for workers and customers.

Security and Alarm Systems

Nex-Tech Security offers many options that ensure fast, reliable and affordable burglary, fire, water and carbon monoxide detection. Gain peace of mind knowing your business is always being monitored and protected.
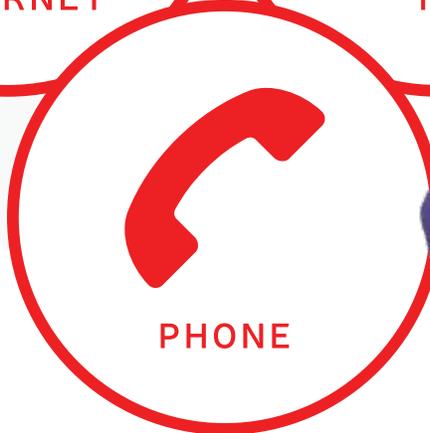
Access Control

Nex-Tech can design, install and maintain a keyless access system that provides employee safety, while shielding business owners from internal and external losses. Access systems also reduce the time and costs involved with re-keying traditional door locks. Entries and exits are allowed by entering a code, swiping a magnetically striped card through a reader or passing a badge through a card reader. Activity is recorded, protecting your property and people. From keyless access for a one-door system to large multi-site facilities, Nex-Tech will work with you to design the right solution.

INTERNET

TV

PHONE

Internet

Nex-Tech Business Internet delivers the reliability and features you need to keep your business running smoothly. With speeds up to 1 Gig, and options with enhanced features, our business experts will help you select the right package to meet the needs of your business.

GIG-CAPABLE PROVIDER
GIG CERTIFIED BY **NTCA**
THE RURAL BROADBAND ASSOCIATION®
GIG-CAPABLE PROVIDER

Kris Fair

Shannon Rothchild

TV

Nex-Tech TV delivers the latest in entertainment. Keep your waiting customers happy and employees informed with a variety of TV package options from Nex-Tech.

Phone, Phone Systems and Cloud Phone

Our staff can provide a multitude of solutions ranging from traditional voice systems to fully integrated Cloud-Based Phone Solutions to Voice over IP technology (VoIP). Nex-Tech has certified technicians strategically located throughout Kansas who can service and support most brands of equipment on the market. We can also provide a comprehensive analysis to determine which services are the most-cost effective based upon your ROI strategies.

BUSINESS SOLUTIONS

Whether you have a small operation or multi-site corporation, knowing what and where to buy your computers, tablets, business phones, workstations, firewalls, hard drives, storage, software and other technology needs can be a headache. Nex-Tech has partnered with the leading technology companies in the industry and will provide our expertise to recommend the right products for your business and employees.
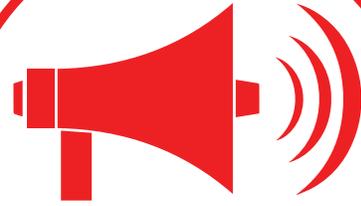
ARUBA
n e t w o r k s

(intel)

SALTO
inspired access

vmware®

Polycom

AVAYA
BUSINESS PARTNER

datto

SONICWALL™

Microsoft
Partner Network

AXIS
COMMUNICATIONS

HUBBELL

lenovo

Hewlett Packard
Enterprise

APC
American Power Conversion

Darren Walters

STORAGECRAFT.
Backup Fast, Recover Faster

hp

Honeywell

ADVERTISING

Nex-Tech's advertising experts create custom marketing solutions that get results. We'll work with you to develop an advertising strategy that meets your unique goals and help you with your social media, online presence, and content generation including professionally designed graphics, videos and more. We also deliver a variety of options, from print to online to TV, to grow sales, get the phones ringing and your customers coming back for more.

Business Advertising Solutions

Nex-Tech's advertising experts will work with your business to bring big results. Our experts can consult and help you execute a strategy in the following areas:

- » SEO (Search Engine Optimization) and Online Marketing Management
- » Facebook Setup and Optimization
- » SnapChat Campaigns
- » Website Creation
- » Competitive Analysis and Playbook

- » Content Consultation and Editing
- » Graphic Design & Content for Collateral
- » Solution Landing Pages
- » Branding Kit Creation
- » Video Production

TV Advertising

With Nex-Tech Cable Ad Insertion and Nex-Tech Local One, you can place your advertisement on the channels that will most target the customers you want to reach in nearly 50 Kansas communities.

Nex-Tech Classifieds

With more than 15 million hits per month, your business will get the online exposure you are looking for with the Nex-Tech Classifieds. Promote your business in banner ads or post your own listings with a Business Pro Account.

Nex-Tech Directory

Advertise in the preferred directory, the Nex-Tech Directory, in print, online and in the Nex-Tech Directory app.

BUSINESS SOLUTIONS

Advanced Cyber N.O.C.

Network Intelligence and Analytics in Action and 24/7 Service and Support

Nex-Tech's Network Operations Center (NOC) offers end-to-end service management of your transport and customer premise equipment (CPE) by trained professionals who are available 24x7 to monitor and manage a comprehensive set of Infrastructure Technology services. Nex-Tech's industry leading NOC technology and expert staff maintain the highest level of network uptime for your business in the most cost-efficient way.

Avoid Outages   **Maintain SLAs**
Minimize Downtime   **Gain Peace of Mind**

N.O.C.

Jim Olmsted

Brian Meder

Nex-Tech's NOC is not just a service. It's a promise to deliver intelligent analytics and proactive service to keep your network up. It's time to relax and leave your network to us. Included services:

» **Predictive Outage Technology**   » **Maintenance and Upgrades**

» **Proactive Alerts**   » **Service Level Advisories**

» **24x7 NOC Engineers**   » **1st and 2nd Level Support**

» **SLA Conformance**

"Nex-Tech has been an integral partner in helping manage a complex and high-availability network. We have been a loyal Network Operations Center customer since 2011, and are fortunate to have developed a relationship with a team of professionals who can adjust with the rapid changes in technology and customer focus, yet not compromise on the key bedrock services such as customer notification, alarm surveillance, preventative maintenance checks, change management control, and reporting. If your mission is to find the best NOC services provider, I highly endorse Nex-Tech."

Jeremy Gorsuch, Kansas Fiber Network, May 2017

CALEA

Ensure You Comply with Complex Regulations

Nex-Tech is a Trusted Third Party CALEA provider. When you select Nex-Tech as your Trusted Third Party CALEA provider, you'll receive a cost-effective CALEA solution that reduces the complexity for your business and mitigates the risk associated with managing a comprehensive legal compliance program. Nex-Tech is staffed with experienced analysts and certified network engineers to assist or fully manage these mandated services.

Doug Kuntz

Managed Services

Backup and Disaster Recovery
With Nex-Tech as your managed services partner, you can offer your business customers a comprehensive backup and disaster recovery solution. Protect your customers from revenue loss and establish a secure revenue stream for your company.

Cloud First
With the high-quality connections you provide, your customers can leverage best-of-breed Cloud Solutions. We believe that a Cloud First mentality leverages pay-as-you-use solutions that allow your customers to scale efficiently and maximize productivity. This Hyper-Converged Infrastructure utilizes the best of the public and private cloud.

Network Security
Today your customers are having network intrusions, viruses and malware, like Crypto Locker, which makes your broadband seem slow to them. Through best-in-class applications and services, you can protect your customer from these ever-evolving threats, maximize your current services and increase recurring revenues.

Data Transport

Nex-Tech Data Transport Solutions provides secure, end-to-end transmissions between geographically dispersed locations. Nex-Tech's advanced broadband fiber optic network is designed with the newest optical networking equipment for speed and efficiency.

Network Service

We offer a wide array of telecommunications and network services to businesses requiring end-to-end communications solutions. Through our own high capacity, redundant fiber optic network, Nex-Tech provides many network options to meet your growing communications needs.

BUSINESS SOLUTIONS

SUPPORT

Certified Experts. Live Response.

Nex-Tech has the expertise to answer your questions and help make the most of the technologies you depend on to run your business. Nex-Tech provides a dedicated Business Concierge to provide fast, reliable service for all your business needs. From adding services to questions about existing services, our team of experts are here to support your business from start to finish.
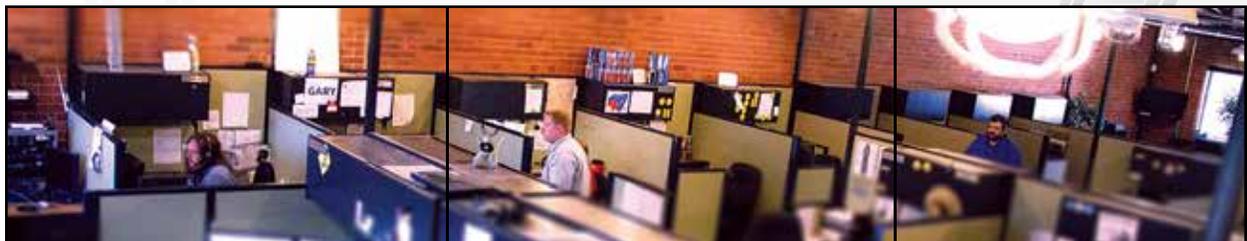
800-588-6649
concierge@nex-tech.com
nex-tech.com/business

Sheryl Budke

Help Desk Support for Your Business

Your business will receive support from the Nex-Tech Help Desk. With our state-of-the-art Help Desk, we provide telephone, email and chat support to offer your business a one-stop solution.

800-588-6649 • www.nex-tech.com/business